

Article: - After Sales Service

Writer: - Carmen Jordan, Marketing Manager at Victory

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At Victory we pride ourselves on customer service and after sales service. In the unlikely event that there is a product concern or problem with your blinds, we will jump through hoops to ensure you are totally satisfied!

When you contact 13 13 99, you will be greeted by our friendly Customer Service Department who will assist with your query or concern.

Our small and dedicated team will track the progress of your concern on a regular basis so you won't be left wondering. Our policy is to respond to your query within 24 hrs, and find a solution within a fair and reasonable amount of time.

If you require any assistance, advice or maintenance information over the lifetime of your window coverings, contact our Customer Service department on 13 13 99. Ask for our friendly Job Controllers or Customer Service Liaison or alternatively visit our website www.victoryblinds.com.au for comprehensive cleaning, troubleshooting and general hints & tips.

